



No. 1-1/2013-R&C [CFA]

Dated: 07-03-2014

**Circular R&C-CFA No. 108/13-14**

**Subject:- Enhancement of Monthly Rental Charges for modem (When Modem is taken on Rental Basis) to Existing as well as New Broadband Customers -reg.**

1. It has been decided by the competent authority **to revise the Monthly Rental Charges for modem (When Modem is taken on Rental Basis) to Existing as well as New Broadband Customers as follows:**

Particulars		Monthly Rental (Upto 24 Months)	Monthly Rental (After 24 Months)
ADSL Basic Modem	Existing	Rs. 50 p.m.	Rs. 25 p.m.
	Revised	Rs. 70 p.m.	
ADSL WiFi Modem	Existing	Rs. 80 p.m.	Rs. 40 p.m.
	Revised	Rs. 110 p.m.	
ADSL WiFi-TA Modem	Existing	Rs. 100 p.m.	Rs. 50 p.m.
	Revised	Rs. 130 p.m.	
VDSL WiFi Modem	Existing	Rs. 130 p.m.	Rs. 65 p.m.
	Revised	Rs. 150 p.m.	

2. The circle shall ensure to comply with all regulatory mechanism.
3. For the customer who is on monthly rental scheme for the modem, decided to opt for outright purchase of modem from BSNL, the instruction issued by this office vide latter no. 111-4/2005-Comml. Dated 04-06-2007 (available one intranet portal) may be referred.
4. The circles may also ensure that if rental modem goes faulty, then it should be replaced with old recovered modem only. **If customer wants new modem then he has to outright purchase the modem from BSNL and in that case he shall not be liable to pay any rental further.**
5. The above instructions shall be effective **w.e.f. 01-04-2014 in all the circles.**
6. Impact of the above revision may be analyzed and feedback may be submitted on monthly basis to T&C-CFA and NWP-BB (CFA) branch of Corporate Office electronically at [tccfa.hq@bsnl.co.in](mailto:tccfa.hq@bsnl.co.in), [tccfa.bsnl@gmail.com](mailto:tccfa.bsnl@gmail.com) and [broadbandbsnlco@gmail.com](mailto:broadbandbsnlco@gmail.com) respectively for further review.
7. This circular is issued based on the approval of Competent Authority in Broadband cell file No. **64-03/08-BB/Pt.2**. For any queries/clarification in this regard, matter may be taken up with Broadband Section, BSNL Corporate Office, Janpath, New Delhi-110001 (Tel. No. 011-23322064 and Fax No. 011-23734052).

(K.K.Jain)  
AGM (T&C)-CFA

To  
All CGMs - Telecom Circles/ Metro Telephone Districts/ITPC, Pune.

**Circular R&C-CFA No. 107/13-14 dated 07-03-2014.**

Copy for information to: -

1. CMD, BSNL.
2. Directors (CFA / CM / ENT / HR / FIN) on BSNLs Board.
3. PGM Regulation, CO BSNL – for information and necessary action.
4. All PGMs/GM-CFA), BSNL C.O.
5. PGM (NWP-BB)-CFA, CO BSNL w.r.t case mark: **64-03/08-BB/Pt.2** carrying the approval of the Competent Authority in the matter. It is requested that necessary action may be taken regarding website updation.
6. Sr. GM (CIT), CO BSNL – for placement on BSNL Website.
7. AD OL for Hindi version
8. CGM (ITPC), Pune for necessary changes in CDR/billing systems.
9. GM (BBNW), Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore.
10. Secretary TRAI – for information pl.
11. Guard File.



**S.S.Verma**  
**DM (T&C)-CFA**